

## Personal Information Bank Form

Date: October 13, 2015

<b>Title (Name) of PIB:</b> Greymatter CRM System	<b>File Number:</b> N/A
<b>Location – Primary Office:</b> IT central	
<b>Location – Other Offices:</b> None	
<b>Information Maintained (description):</b> Student contact information including names, ID numbers, list of contacts, questions asked, response/resolutions	
<b>Individuals:</b> Current students	
<b>Legal Authority:</b> Section 33 (c) of the Alberta <i>Freedom of Information and Protection of Privacy Act</i>	
<b>Purpose:</b> Replaces Callback Conference system and GWI system used by Faculty of Business in the past.	
<b>Remarks:</b>	