
Directory of Records – General

Office - Ombuds Office

Description of the Mandate and Function:

The Ombuds Office is to provide a single, accessible contact point for students and other members of the University community who require assistance with problems concerning services to students. The Ombuds Staff have two powers: the power to investigate and the power to recommend.

General Classes or Types of Information:

- Case Report Files.
- Correspondence.
- General information relating to the program.

PIB Titles:

Case Report Files

Copies of Records Located:

Other Offices as required

Policy & Procedure Manuals, Guidelines, Handbooks, Etc.:

Ombuds Procedure Manual
The Ombuds Office Brochure
Service for Students Brochure (The Ombuds Office)

Remarks: