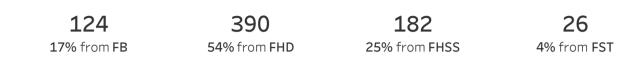
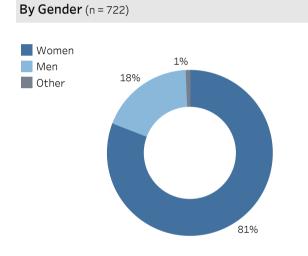
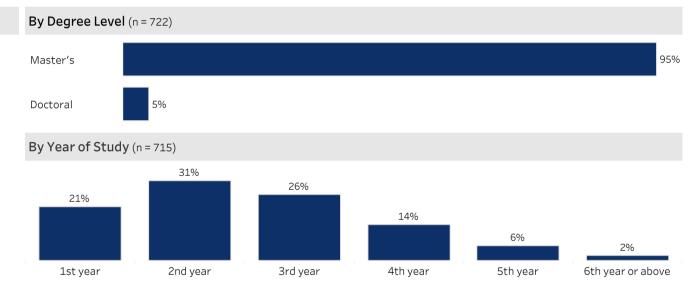
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Educational Status
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General Satisfaction
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Comments

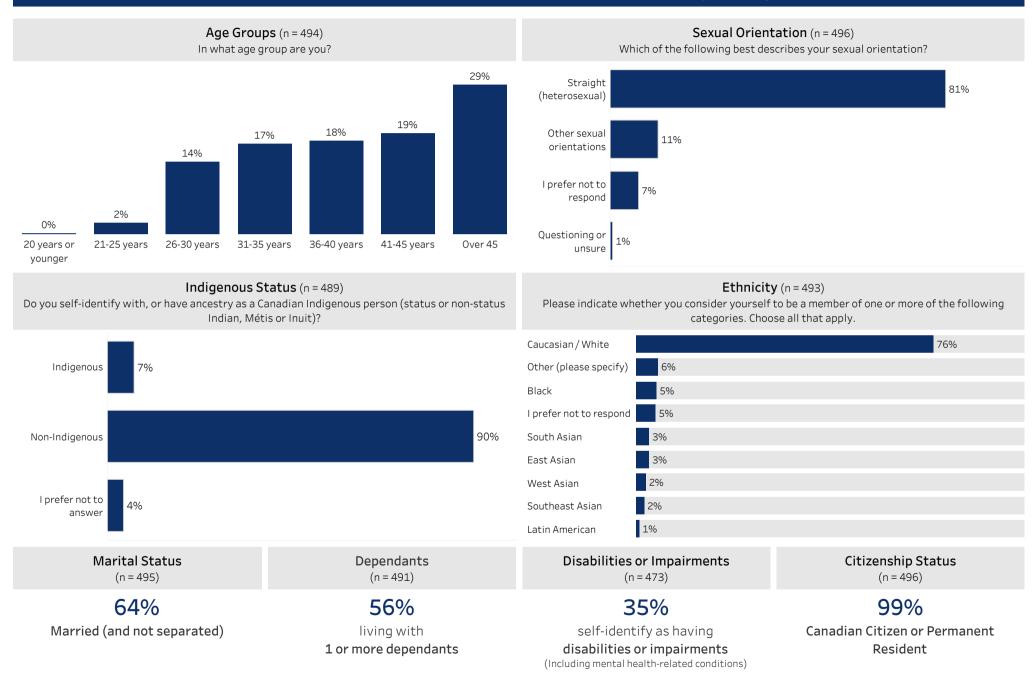
722 respondents







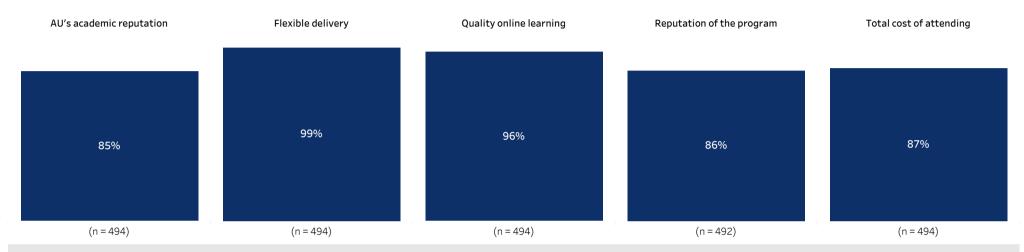
By Program Name		
Master of Nursing	234	32%
Master of Arts	115	16%
Master of Counselling	113	16%
Master of Business Admin	110	15%
Master of Education	47	7%
Master of Health Studies	43	6%
Master of Science	26	4%
Doctor of Educ in Distance Ed	20	3%
Doctorate in Bus Admin	14	2%
Grand Total	722	100%



Decision Factors

How important were each of the following factors in your decision to attend Athabasca University?

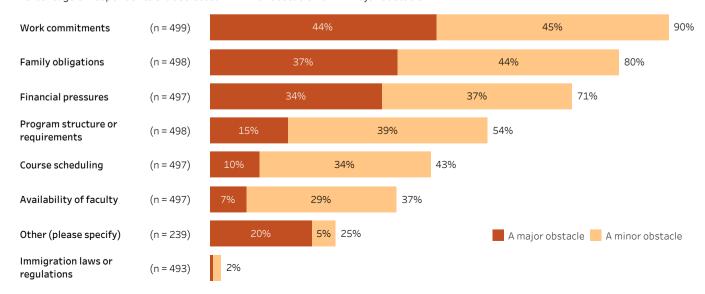
Percentage of respondents that selected "Somewhat important" or "Very important".

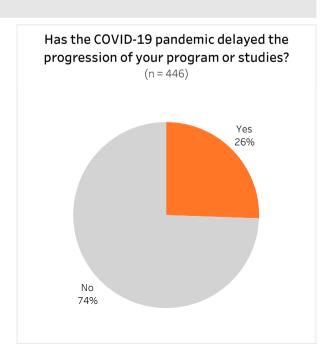


Barriers to Academic Progress

Rate the extent to which the following factors are an obstacle to your academic progress.

Percentage of respondents that selected "A minor obstacle" or "A major obstacle".



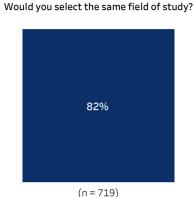


If you were to start your graduate / professional career again

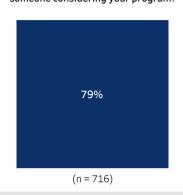
Percentage of respondents that selected "Probably" or "Definitely"

Would you select this same university?

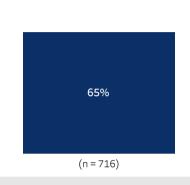
71%



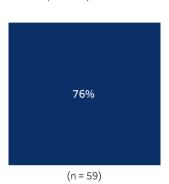
Would you recommend this university to someone considering your program?



Would you recommend this university to someone in another field?



Would you select the same faculty supervisor / advisor?



Experiences at the University

(n = 719)

Overall, how would you rate the quality of...

3		7	/	5
	(n	= 500)	

this university
3.7
(n = 498)

Your graduate / professional program at

3.	8
(n = :	501)

Your academic experience at this

university

Well-Being

Considering your student experiences so far at this institution, how would you rate your overall well-being?

Your overall experience at this university

I feel like a part of the community (feel part of a group, or share a common goal, interest, or values) at the institution

I feel like a valued member of my department / faculty

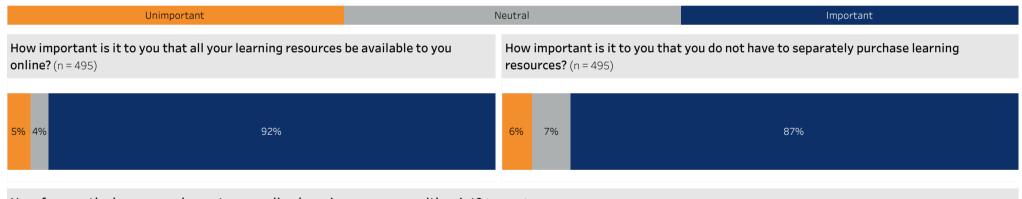
3.5/5

71%
Agree or Strongly agree
(n = 497)

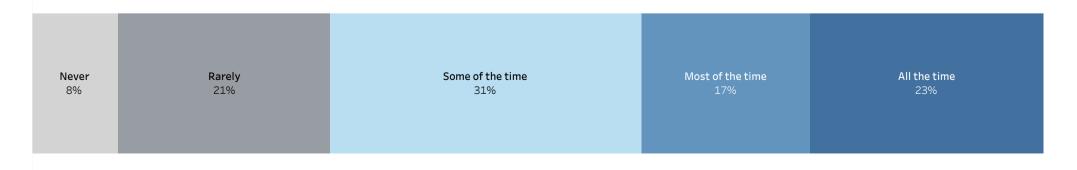
69%
Agree or Strongly agree
(n = 494)

89%

Satisfied or Very satisfied with Athabasca University's online learning environment (n = 493)



How frequently do you supplement your online learning resources with print? (n = 495)



Average Rating

(On a scale of 1 to 5)

Satisfaction with Program, Quality of Interactions, and Coursework Please rate the following dimensions of your program.		University Resources Please rate the following university resources based on the quality you have experienced while using them.				
The intellectual quality of the faculty	(n = 694)	4.2	Library facilities	(n = 456)	3.6	
Overall quality of my relationship with my supervisor/	(n = 57)	(n = 57) 4.1	Registrarial processes	(n = 386)	3.5	
advisor	(11 – 37)		Indigenous Student Center	(n = 27)	3.4	
Relationship of program content to my research / professional goals	(n = 687)	3.9	Information technology services	(n = 315)	3.3	
The intellectual quality of my fellow students	(n = 689)	3.9	Academic support services (Writing Center, etc.)	(n = 201)	3.3	
Availability of area courses I needed to complete my program	(n = 690)	3.8	Student government office	(n = 65)	3.2	
- Program			Disability / Access services office	(n = 57)	3.2	
Opportunities for student collaboration or teamwork	(n = 691)	3.8	Mental health care services (Mental Health and Psychological support)	(n = 123)	2.9	
Overall quality of graduate level teaching by faculty	(n = 692)	3.7	Student counseling & resource centre	(n = 103)	2.8	
The relationship between faculty and graduate students	(n = 691)	3.6	Financial aid office	(n = 187)	2.7	
Support received from non-academic staff members			Career services	(n = 94)	2.3	
(Dept / Program admin, tech, etc)	(n = 688)	3.5	Research Experience			
Amount of coursework	(n = 691)	3.5	How would you rate the quality of the support and opportunities you received in these areas?			
Opportunities to engage in interdisciplinary work	(n = 680)	3.3	Conducting independent research since starting your graduate program	(n = 301)	3.3	
——————————————————————————————————————	(1. 555)		Faculty guidance in formulating a research topic	(n = 346)	3.2	
Quality of academic advising and guidance	(n = 690)	3.2	Training in research methods before beginning your own research	(n = 369)	3.2	
Opportunities to take coursework outside my own department	(n = 677)	3.1	Training / support on research tools specific to your research topic since starting your graduate program	(n = 363)	3.1	
Advice on the availability of financial support	(n = 681)	2.8	Research collaboration with one or more faculty members	(n = 43)	3.0	

What has been the most positive part of your study experience in your program up to now?

Accomplishing goals that previously felt unreachable. As someone who lives 4 hours away from any major city and who juggles work and family life with school, online flexible learning has broken down barriers for my access to graduate school.

I like how the learning is cumulative, building on each week. My learning has been very practical to my professional roles and responsibilities. And I love that I can do this all online.

The ability to complete nearly all of my course work asynchronously, fitting my academic schedule around my life and work/family needs. This makes graduate school achievable because it's in a online format - I could not consider a program requiring in-person attendance.

The group study courses. I love that Athabasca is available to rural Canadians and to people studying mid-career - it is an extremely interesting group of people I enjoy interacting with. I've also enjoyed the professors immensely - wonderfully intellectually curious people who make themselves available. It's appreciated.

The study experience at AU has transformed my thinking and given me the language I need to express myself effectively in my private and professional life.

What has been the most negative part of your study experience in your program up to now?

As an older student, some times I have had to spend quite a bit of time teaching myself how to use software (PowerPoint has changed a lot since 2006), so I can then complete a project, assignment, etc. I also find that I can simply not dedicate the amount of time that any week's work deserves, given full time work and attempting to balance everything.

Disorganized course syllabuses, course study guides/information not directly related to exams, minimal support from instructors to succeed in courses (for the most part), lack of straight forward answers from instructors related to course expectations and assignments.

Had to take a small break from formal studies due to the financial pressures of the program.

I feel alone doing my program. Since I do not have to attend any meeting even online, it is very easy to lose motivations.

When the course content is not up to date and brings confusion.

If you could make one change in the program to improve the experience of students, what would you suggest?

More flexible timeframes for many of the courses. The students on student loans are forced to complete the course within the short semester and cannot get extensions without forfeiting student loan funds and or forfeiting good grades.

More opportunities to connect with other students in the program. Organized (online) interaction. Also mentor programs for students to receive advice from other students.

Provide the option for e-text or print resources. The e-text is does not allow access to some important content that the print resources provide.

Update the curriculum content to reflect the most recent research and the expectations given to students. Course readings were outdated and minimal

Using the same platform between courses (some use teams, moodle, google meets, etc). Consistency of platforms for interaction would make it easier to transition and communicate with peers between classes