### Herding Hedgehogs

Tools, Techniques and Challenges of Supervising Graduate Students at a Distance

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- What is the role of the Supervisor?
- What Tools and Techniques are Available?
- What Challenges Can We Expect?
- What Skills do you need?
- Discussion

# WHAT IS THE ROLE OF THE SUPERVISOR?

### Role of Supervisor at AU

- be familiar with all policies and regulations
- provide environment conducive to research and intellectual growth
- construct and agree to academic plan (program of study)
- assist and advise on AU Research Ethics Applications
- inform student of awards/scholarships/research funding /conferences and assist in any applications/abstracts
- clarify intellectual property rights and primary authorship
- ensure that the student is adequately supervised
- determine when the student is ready

### Supervision entails..

- Teaching
- Coaching
- Mentoring
- Modeling
- Managing
- Brokering
- Counselling

### **Effective Supervisors...**

- ...ensure the partnership is right for the project
- ...get to know the student and carefully assess their needs
- ...establish reasonable, agreed expectations
- ...work with students to establish strong conceptual structure and research plan
- ...encourage students to write early and often
- ...initiate regular contact and provide high quality feedback
- ...get students involved in department a(and discipline)
- ...inspire and motivate
- ...help if (when) academic and personal crises crop up
- ...take an active interest in student's future careers
- ...carefully monitor final production and presentation of research
  - James & Baldwin (1999)



...time consuming – at the most inconvenient times ...unpredictable – life happens ...a responsibility to the University and Profession ...a reciprocal long-term relationship in which both supervisor and student has responsibilities

### WHAT CHALLENGES CAN WE EXPECT?

## Challenges – In General

- Deciding between a project and a thesis
- Identifying appropriate learning approaches and behaviours
- Tailoring the mentoring relationship
- Maintaining clear and frequent communication
- Agreeing on mutual expectations
- Dealing with cultural differences
- Work life balance

### Challenges – At a Distance

#### Getting to know you

- Lack of casual opportunities- No unscheduled "coffee breaks" or office visits
- Out of sight out of mind

#### Cultural differences

- Lack of background cultural awareness
- We do not control or even understand the learning context
- Communication
  - Lack of visual cues
- Conducting analysis at a distance

### WHAT TOOLS, TECHNIQUES AND RESOURCES ARE AVAILABLE?



#### Communication

- email, Telephone, Skype,
- Conferencing
  - Elluminate, Adobe
- Coordination Shared Calendars
  Google, Lotus, Outlook, Facebook?
- Shared Readings/References
  Mendelay, Endnote?
- Online Meetings Spaces
  the Landing, Google, Microsoft, Lotus
- File sharing tools
  Dropbox, Box, Sugar,



- Get them off to a good start
- Keep in Touch
- Use Deadlines Strategically

### Get them off to a good start

- Start the supervisory committee early
- Put them to work as soon as you can
- Make expectations attainable and then build up your expectations
- Get them involved in department or faculty research meetings
- Meet them regularly



- Meet them in person when you can
- Schedule regular checkpoints
- Agree on reasonable turnaround times and best ways to get in touch
- Use the phone or skype
- Plan for meaningful personal conversations
- Keep them informed of your schedule
- Plan meaningful work reasons to meet

### Use Deadlines Strategically

- Plan the work
- Use conference deadlines or meetings
- "Chunk" the work and plan to "meet" regularly to review these chunks
- Provide detailed and timely feedback
- Regularly schedule "meetings"



#### <u>At AU</u>

- Grad Studies
  - http://fgs.athabascau.ca/guidelines/roles.php
- The Landing
- TEKRI, Learning Services
- Your Colleagues, Progarm Director,
- Online
  - University of Western Ontario Grad Supervision resources <u>http://www.uwo.ca/tsc/gradsupervision.html</u>
  - Il practises of effective post grad supervisors University of Melbourne http://www.cshe.unimelb.edu.au/pdfs/llpractices.pdf

 <u>Mentoring: How to Mentor Graduate Students - A Guide for</u> <u>Faculty</u> (PDF) - University of Washington <u>http://www.grad.washington.edu/mentoring/GradFacultyMentor.pdf</u>

### WHAT SKILLS DOES A SUPERVISOR NEED?

### Skills a Supervisor needs to have

- Disciplinary expertise
- Communication
- Negotiation
- Project Management
- People skills



- Real work of supervising is not the "work"
- Like any relationship, supervising requires more time and effort than you expect
- Supervising is one of the most rewarding, and challenging, relationships you are likely to experience



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